



Durham Student Transportation Services

New Family Portal



No Alerts



Family Portal

Efforts are made to ensure this information is accurate and up-to-date. Should there be any discrepancy, the transportation office has the final word. Georef & BusPlanner Web are registered trademarks of BusPlanner Inc.



Start by clicking or tapping on the Family Portal Icon.



No Alerts



Log In

Email

Password

 This field is required.

Remember me

[Log In](#)

[Forgot Your Password?](#)
[Create Account](#)

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This will bring you to the login Page. Everyone wishing for delay, change and cancellation notifications will need to create an account.

Create Account ×

Password Requirements

- Length : 8+
- At least one special character
- At least one number
- At least one lower case letter
- At least one upper-case letter

Email

Password

Confirm Password

I'm not a robot

By clicking 'Submit', you agree to the [Collection Notice](#).

This is different than previous as each user can create a single account and add all students to that single account rather than a login for each individual student.

You will be sent a confirmation email to finish your account set up. Please check your junk email as well for this. If you have forgotten what email you used to create your account previously you are able to create a new one at any time and then add students to the new account.



My Students



Add Student



My Students



My Subscriptions

Once logged in you now have the option of adding your students.

Add Student

Student ID
123456789

Birth Date

School

Grade

Add Student Close

You will need the student OEN (found on the Report Card or contact the school to request this number). You will also need to enter the student Birthdate, school and grade. If you are missing any of the above information, the system will not allow you to proceed and you will not be able to use the Parent Portal at this time. The DSTS IVR line **905-666-6979/1-866-908-6578**, can still be used with a Student ID from the school to acquire transportation details until an OEN has been issued.

My Students

Name
Rider, Bus

Transportation

School Grade Met at Bus
No

To School

Time	Departure	Stop	Time Of Day	Route : Run	Operator
AM			AM Pickup		
			AM Dropoff		

From School

Time	Departure	Stop	Time Of Day	Route : Run	Operator
			PM Pickup		
PM			PM Dropoff		

Once the student has been added you will have access to the transportation information we have on file for them.

Another student can then be added from the Add Student Link once more.

The “My Subscriptions” Link gives you access to what emails you will receive from DSTS due to Delays / Cancellations as well as Stop Changes. The system will fill in the transportation information (i.e. routes, stops and stop times for your student)